

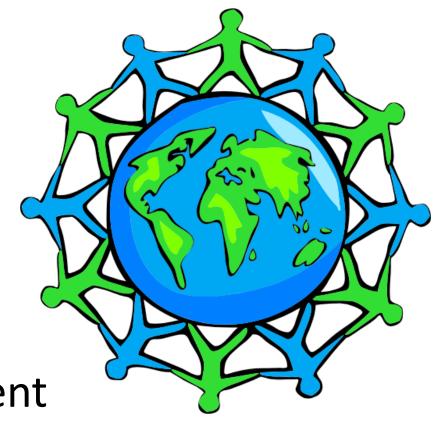
Evidence-Based Methods for a Strengths-Based Culture



Character Strengths

- Developed by positive psychologists
- √ 24 character strengths
- ✓ Apply to all domains of life

✓ Identified by VIA strengths assessment





Character Strengths: Workplace Impact



- ✓ Job satisfaction
- Productivity
- Engagement
- ✓ Well-being
- ✓ Finding meaning at work

Lack of opportunities to use character strengths related to strain at work







Recent Research





Online Intervention Study

Adapted the Strengths Builder program for work.

Based on Niemiec's (2018) Aware-Explore-Apply model.

Week 1

Take the VIA character strengths assessment Identify and appreciate strengths in others and self

Week 2

Explore and use signature strengths

Week 3

Apply strengths to challenges

Week 4

Make strengths a habit



Experimental, Longitudinal, Mixed-Methods

T1—Baseline: Strengths Use, Performance, OCB, Engagement Intervention Group (N = 51) Wait-List Control Group (N = 31) Week 1: Recognizing & Appreciating Strengths in Others. 4-Week Week 2: Exploring & Using Signature Strengths. Week 3: Applying Strengths to Work Challenges. Program* Week 4: Making Strengths a Habit. T2—Midpoint: Strengths Use, Performance, OCB, Engagement **Wait-List Control Group** Participates in 4-Week Intervention T3—Final: Strengths Use, Performance, OCB, Engagement





Qualitative

What has been your experience of...

Week 1: observing and appreciating your character strengths

Week 2: exploring and using your signature strengths

Week 3: applying your strengths to challenges

Week 4: making strengths a habit

...at work this week?

- #2 What is your evaluation and feedback for this week's content?
- #3 How would you improve this week's content?





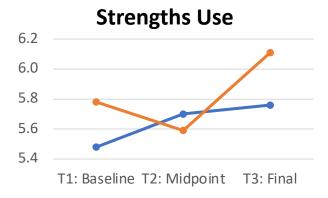
Preliminary Findings

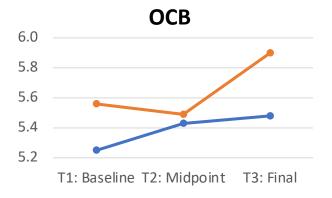
Quantitative

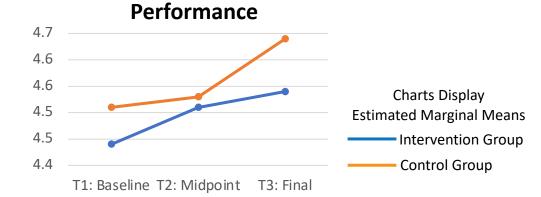
Significant increases:

- ✓ Strengths use
- Performance
- Organizational citizenship behavior (OCB)









Preliminary Findings

Qualitative

Emerging Themes:

- Overall positive experience
- ✓ Takes time
- ✓ Work: more enjoyable, better outcomes

"It was really great to apply my strengths to challenges at work this week.

I was able to utilize my *love of learning* to find new solutions to problems on my caseload. I was able to adapt current policies to work with our organization's needs by using *bravery* to address training issues within the organization.

I practiced strengths spotting as well because it was a very hard week on myself and my colleagues and they seem to respond very well to others directly identifying items they completed well."





Potential Pitfalls





Potential Pitfalls

1

Don't...

Do...

Just have team members identify their strengths

Simply make it about using top strengths *more*

Think that it's a single day of training

Provide a bunch of instructions and no support

Use an integrative model

Focus on using strengths in context and combination

Cultivate a strengths-based approach over time

Provide instructions, multiple examples, and consistent support for using strengths





Key Takeaways





Key Takeaways

- Discovering, developing, and using strengths can lead to numerous benefits in the workplace.
- However, implementation can impact outcomes.
- Use an evidence-based approach and listen to team members.





References

- Harzer, C., & Ruch, W. (2014). The role of character strengths for task performance, job dedication, interpersonal facilitation, and organizational support. *Human Performance*, *27*(3), 183–205. https://doi.org/10.1080/08959285.2014.913592
- Lavy, S., & Littman-Ovadia, H. (2017). My better self: Using strengths at work and work productivity, organizational citizenship behavior, and satisfaction. *Journal of Career Development*, *44*(2), 95–109. https://doi.org/10.1177/08948453116634056
- Littman-Ovadia, H., Lavy, S., & Boiman-Meshita, M. (2017). When theory and research collide: Examining correlates of signature strengths use at work. *Journal of Happiness Studies: An Interdisciplinary Forum on Subjective Well-Being, 18*(2), 527–548. https://doi.org/10.1007/s10902-016-9739-8
- Littman-Ovadia, H., & Steger, M. (2010). Character strengths and well-being among volunteers and employees: Toward an integrative model. *The Journal of Positive Psychology, 5*(6), 419–430. https://doi.org/10.1080/17439760.2010.516765
- Merritt, S., Huber, K., & Bartkoski, T. (2018). Application of signature strengths at work: A dual-level analysis. *The Journal of Positive Psychology, 14*(1), 113–124. https://doi.org/10.1080/17439760.2018.1519589
- Miglianico, M., Dubreuil, P., Miquelon, P., Bakker, A. B., & Martin-Krumm, C. (2020). Strength use in the workplace: A literature review. *Journal of Happiness Studies*, 21, 737-764. https://doi.org/10.1007/s10902-019-00095-w
- Niemiec, R. M. (2018). Character strengths interventions: A field guide for practitioners. Hogrefe Publishing.
- Niemiec, R. M. & McGrath, R. E. (2019). *The power of character strengths: Appreciate and ignite your positive personality.* VIA Institute on Character.
- Peterson, C., & Seligman, M. E. P. (2004). *Character strengths and virtues: A handbook and classification*. American Psychological Association.

